



delifonseca

& fONSECA'S

ACCESS STATEMENT FOR DELIFONSECA & FONSECA'S AT STANLEY ST

Introduction

With an authentic delicatessen downstairs and our multi-award winning restaurant upstairs, we strive for high standards and aim to cater for the needs of all of our customers. The following statement is a summary of our provision, if you have any specific questions please feel free to call or email us (details below) and we will endeavour to help.

Pre-Arrival

- We have a website which includes a map of our location within Liverpool city centre.
- There are a number of bus stops within 50 metres of our building on both Victoria Street and Dale Street.
- Taxis can be ordered to and from our door, there is also a taxi rank on Stanley Street approximately 200 metres away. Please note that vehicle access to Stanley St is restricted after 10pm so taxis after that time may necessitate a 80metre walk.
- Sample menu's and order forms can be downloaded in PDF and Word format and resized accordingly. Hard copies in large print format are available on request.
- You can contact us via phone or email (details below).

Arrival & Car Parking Facilities

- There is no designated parking. Pay & display on street public parking is available on Stanley Street immediately outside the building (charges applicable between 8am and 6pm daily), pay & display off street parking is available on Victoria Street or the NCP on Dale Street, both within 500m from our building.
- Assistance from nearby parking facilities to the restaurant is available by prior arrangement.
- Our location and entrance on Stanley Street is identified by our bright green sign mounted on the wall.
- There is a bell on the left hand side at the entrance if further assistance is required. A trained member of staff will be available to provide any help required.
- Guide dogs are allowed in the restaurant.

Main Entrance

- The entrance has one step down with a 12cm drop. The door is normally 89cm wide although this can be extended to 127cm.

Restaurant access:

- The landing area, which leads to the restaurant, to the right of the entrance is 90cm wide and has a rounded metal hand rail on the left at 100cm high.
- There are 9 stairs, 13cm high, which lead up to the restaurant. The stairs are 131cm wide and there is a squared wooden banister on either side, again at 100cm high.

Delicatessen access:

- Directly on front of our main entrance 10 stairs, 17cm high, lead down to the deli. The stairs are 150cm wide and there is a squared wooden banister on either side.
- All skirting boards are white and in contrast with the floor/carpet colour, all steps have an anti-slip edging which contrasts with the colour of the stairs.

Public WCs

- Customer toilets are located at the rear of the restaurant. Please refer to 'main entrance' section for further details regarding access to the restaurant area.
- The single leaf doors for both the male and female toilets are 74cm wide.

Male toilets:

- There is one urinal, 62cm high and one cubical with a single leaf door 67cm wide, the toilet is 39cm high.
- The sink is 86cm high, the soap dispenser is 130cm high and the hand dryer is 145cm high.

Female toilets:

- There are two cubicles both with single leaf doors 56cm wide, the toilet is 39cm high.
- The sink is 90cm high, the soap dispenser is 130cm high and the hand dryer is 145cm high.

Restaurant / Dining Room, Bar & Bar Area, Take Away & Cafe

Restaurant:

- The restaurant floor is wooden and flat, has a maximum capacity of 57. All tables and chairs on the main floor space can be moved as required.
- All tables are 75cm high and the width between table legs is 84-105cm. Booth tables are supported by one central leg - there are no corner legs.
- Regular seat height is 45cm, seats in the booths are 48cm high. There are no arm rests.
- Full table service is standard, bills and payments are made at the table.
- Lighting and music vary throughout the day, in the evening lighting is dimmed and tea lights are lit on the tables.

Delicatessen:

- The delicatessen floor has large tiles and is flat.
- The main deli counter with chilled products is 50cm high, some shelves are floor to ceiling, if any products cannot be reached then a staff member will be happy to assist.
- The till counter is 106cm high although bills can be printed for preview.

Additional Information

- We are able to use the front and back doors in the need of evacuation, an audible fire alarm rings continuously when evacuation is required. If you require more assistance for evacuating please notify us on arrival and we will ensure you are evacuated safely.
- As previously mentioned, all staff are always willing and able to help out so please do not hesitate to ask if there is something you need.

Address

Delifonseca
12 Stanley Street
Liverpool
L1 6AF

Telephone 0151 255 0808

Fax 0151 255 0812

Email info@delifonseca.co.uk

Website www.delifonseca.co.uk

Hours of operation

Monday to Saturday

Delicatessen: 8am - 9pm

Restaurant: midday - late

Please note that last orders for main courses is 9pm through the week and 9:30pm on Friday and Saturday

Local accessible taxi numbers

Mersey Cabs Ltd 0151 298 2222

Delta Cabs 0151 922 7373

We welcome your feedback to help us continually improve if you have any comments please phone 0151 255 0808 or email info@delifonseca.co.uk