



delifonseca

& fONSECA'S

ACCESS STATEMENT FOR DELIFONSECA DOCKSIDE

Introduction

Big Sister to Liverpool's award winning Delifonseca, where we strive to reach the highest standards and aim to cater for the needs of all of our customers. The following statement is a summary of our provision, if you have any specific questions please feel free to call or email us (details below) and we will endeavour to help.

Pre-Arrival

- We have a basic website which includes a map of our location close to Brunswick train station
- We are served by Arriva Bus service 82a with a bus stop 20m from our front door and by Northern line train service every 15mins Mon-Sat and every 30mins Sunday via Brunswick train station which is a two minute walk away
- Taxis can be ordered to and from our door.
- Sample menu's and order forms can be downloaded in PDF and Word format and resized accordingly. Hard copies in large print format are available on request.
- You can contact us via phone, email or fax (details below).

Arrival & Car Parking Facilities

- Delifonseca Dockside has its own dedicated car park which leads – on the same level – to our front entrance
- Our location and entrance off Sefton Street is identified travelling from the South by a large gable end sign and from the North by a large monolith sign
- Though access is excellent, a trained member of staff is always available to provide any help required.
- Guide dogs are allowed in the restaurant.

Main Entrance

- The entrance leads directly from our car park with a ramp directly in front of it for anyone who may struggle with the curb
- The automatic doors are more than 2 meters wide
- The restaurant is accessed to the left and the delicatessen to the right

Public WCs

- Customer toilets are located at the far end of the restaurant, including a dedicated disabled WC and baby changing facility

Male toilets: Consist of one urinal and one cubicle

Female toilets: Consists of one cubicle

Restaurant / Dining Room and Food Hall

Restaurant:

- The restaurant floor is wooden and flat, has a maximum capacity of 65. All tables and chairs on the main floor space can be moved as required.
- All tables are 75cm high and the width between table legs is 84-105cm. Booth tables are supported by two legs - there are no corner legs.
- Regular seat height is 45cm, seats in the booths are 48cm high. There are no arm rests.
- Full table service is standard, bills and payments are made at the table.
- Lighting and music vary throughout the day, in the evening lighting is dimmed and tea lights are lit on the tables.

Food Hall:

- The floor has large tiles and is flat.
- The main deli counter with chilled products is 50cm high, some shelves are floor to ceiling, if any products cannot be reached then a staff member will be happy to assist.
- The till counter is 100cm high although bills can be printed for preview.

Additional Information

- We are able to use the front and back doors in the need of evacuation, an audible fire alarm rings continuously when evacuation is required. If you require more assistance for evacuating please notify us on arrival and we will ensure you are evacuated safely.
- As previously mentioned, all staff are always willing and able to help out so please do not hesitate to ask if there is something you need.

Address

Delifonseca Dockside
Brunswick Quay
Brunswick Way
Liverpool
L3 4BN

Telephone 0151 255 0808

Fax 0151 255 0812

Email info@delifonseca.co.uk

Website www.delifonseca.co.uk

Hours of operation**Monday to Saturday:**

Food Hall: 8am to 9pm

Restaurant: 8am until late

Sunday:

Food Hall & Restaurant: 10am to 5pm

Local accessible taxi numbers

Mersey Cabs Ltd 0151 298 2222

Delta Cabs 0151 922 7373

We welcome your feedback to help us continually improve if you have any comments please phone 0151 255 0808 or email info@delifonseca.co.uk